VELOX

Frequently Asked Questions

Complete Answers to Client Concerns

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Getting Started (For Beginners)

Q: Do I need trading experience to use Velox?

A: No. Velox is fully automated—the system makes all trading decisions for you. You don't need to understand charts, technical analysis, or market timing. Your only responsibility is to enable the system and monitor account balance. Think of it like investing in a managed fund: the expertise is built into the system.

Q: What if I've never traded before?

A: Velox is ideal for new traders because it eliminates emotional decision-making. You won't face common beginner mistakes like overtrading, revenge trading, or panic selling. Just set it up and let discipline do the work. The Setup Guide provides step-by-step instructions anyone can follow.

Q: How much money do I need to start?

A: Minimum funded balance is USD $1,000. This is important because Velox needs sufficient capital to properly scale positions and manage risk. On smaller accounts ($500), broker minimum lot constraints affect execution precision. Larger accounts ($2,000+) experience smoother performance.

Q: Can I use Velox on a demo account?

A: No. Demo accounts are not supported. Velox only operates on live accounts. This ensures you're trading with real money under real market conditions. Demo accounts use simulated prices and don't reflect actual execution, slippage, or liquidity.

Q: What is copy trading and how does it work?

A: Copy trading means your account automatically mirrors trades from our Velox signal provider. When Velox enters a position, your account enters the same position (scaled to your account size and risk level). When Velox exits, you exit. It's passive trading with active discipline.

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Trading & System Questions

Q: Is Velox fully automatic?

A: Yes. Once enabled, Velox operates completely automatically. It identifies opportunities, enters positions, manages risk, and exits trades without intervention. Never manually trade XAUUSD or interfere with system positions. Automation removes emotion and enforces discipline.

Q: Why doesn't Velox trade every day?

A: Velox only trades when market conditions meet quality thresholds. During low volatility, weak structure, or news events, the system pauses. This is disciplined trading. Trading 2–3 times per week in quality conditions beats trading 10 times per week in poor conditions. Quality over quantity always wins long-term.

Q: What happens during periods with zero trades?

A: Zero trades mean market conditions are unfavorable: narrow ranges, consolidation, high uncertainty, or major news. The system is protecting your capital. When conditions improve, trading resumes. This is a feature, not a bug.

Q: How many trades per week should I expect?

A: Typical frequency is 2–3 trades per week on XAUUSD. This varies based on market volatility and structure. Some weeks may have zero trades. Others might have four or more. The system doesn't force a trade schedule; it follows conditions.

Q: What is the Velox execution model?

A: Velox uses a 5-position structure per trade. Each position has different take-profit levels (100/150/200/250/300 pips) and a shared 250-pip stop-loss. This approach: (1) locks in profits early, (2) protects capital with break-even, (3) allows trend capture on remaining positions. It's designed for consistent wins without overexposure.

Q: How much risk do I take per trade?

A: Risk is defined per complete setup (all 5 positions combined). You choose: 1% ($10/trade on $1,000), 2% ($20), or 3% ($30). Maximum loss is this amount if the 250-pip stop-loss is hit. You never risk more than your chosen percentage.

Q: Can I change the risk level anytime?

A: Yes. You can adjust the Ratio Multiplier (1%, 2%, or 3%) anytime without disrupting the system. Existing positions retain their original risk. Future positions use the new risk level. Only this setting should be changed after activation.

Q: What is break-even protection?

A: After the first two positions exit at 100 and 150 pips profit, remaining positions move their stop-loss to break-even. If you've locked in partial profit, remaining positions can't turn into losses. It's capital preservation in action.

Q: Is there a maximum profit target?

A: The TP ladder goes to 300 pips on the final position. Remaining positions can trail higher if the trend continues. There's no hard cap on profit—only on loss (250-pip SL). The system captures trends while protecting downside.

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Risk & Performance

Q: Can I lose money with Velox?

A: Yes. Trading always carries risk of loss. Velox uses disciplined risk management (1–3% per trade, 250-pip stops), but losses are possible and probable. You might experience losing streaks or monthly losses. The system is designed for long-term consistency, not guaranteed profit. Never invest money you cannot afford to lose.

Q: What is drawdown and should I worry about it?

A: Drawdown is peak-to-trough decline in account equity. Expect: 12–15% at 1% risk, 24–30% at 2%, 35–45% at 3%. This typically occurs during 2–4 consecutive losses. Drawdown is normal, not failure. Recovery follows. Higher account balances experience smoother equity curves.

Q: What's the worst-case scenario?

A: Experience 4–5 consecutive losses (each equal to your risk %), resulting in maximum drawdown. On $1,000 at 2% risk: five $20 losses = $100 drawdown. Account drops to $900. Then recovery begins. You never lose more than your chosen risk per trade.

Q: What is the win rate?

A: Velox has ~75% win rate based on backtesting (21 wins of 28 trades). Roughly 3 out of 4 trades are profitable. The remaining 1 in 4 is a loss. However, profitable trades tend to be larger than losing trades due to staged exits and break-even protection.

Q: How long before I see profits?

A: Results vary. Early weeks/months may be flat or show losses. Some clients see profits within 2–3 weeks. Others take 1–2 months. Long-term performance (3–6+ months) is where consistency emerges. Patience is required.

Q: Are profits guaranteed?

A: No. There are no guaranteed profits in trading. Velox uses disciplined rules and controlled risk, but markets are unpredictable. Past performance does not guarantee future results. Be realistic about expectations.

Q: How much can I make?

A: This depends on account size and risk level. $1,000 at 2% risk: ~$4,800 over 3 months (backtest estimate). $2,000 at 2%: ~$9,600. $500 at 2%: ~$2,400. These are estimates. Actual results may be higher or lower. Market conditions change.

Q: Why do some months have zero profit?

A: Markets vary. High-volatility months generate $1,000+ profit. Low-volatility months might break even or show losses. The system adapts to conditions. Zero profit months are not failure—the system is being disciplined.

Q: What's the average trade outcome?

A: Average winning trade: ~$240. Average losing trade: ~$300 (on $1,000 at 2% risk). Winning trades are frequent (75%), but losing trades are larger. Over time, the frequency of wins overcomes the size of losses, creating positive returns.

Account Management

Q: Can I manually trade while Velox is running?

A: No. Do not manually trade XAUUSD while copy trading Velox. Manual trades interfere with system logic and can create double exposure, lock positions, or break exit logic. If you want to trade manually, disable Velox first.

Q: Can I withdraw profits anytime?

A: Yes. You can withdraw generated profits anytime. However, withdrawals reduce account equity and margin. Large withdrawals may lower your account below optimal levels. Plan withdrawals carefully to maintain account health. Keep balance above $1,000 minimum.

Q: What if my account balance drops below $1,000?

A: The system continues trading if balance remains above minimum and margin is sufficient. Add funds to reactivate or maintain optimal performance. Lower account sizes experience position sizing constraints from broker minimum lots. Maintain balance above $1,000.

Q: How do I monitor my account?

A: Use MetaTrader 5 to view: live positions, account balance, trade history, and real-time P&L. Use ThinkPortal to manage copy trading settings and review performance. Check MT5 at least weekly to monitor account health.

Q: Can I change risk level mid-operation?

A: Yes. Adjust the Ratio Multiplier (1%, 2%, or 3%) anytime. This changes future position sizing immediately. Existing positions retain their original risk. Only this setting should be changed after activation.

Q: Can I pause/disable Velox?

A: Yes. You can disable copy trading anytime. Existing positions remain open until they hit exits or stop-loss. When you re-enable, Velox resumes. Disabling prevents new trades; it doesn't force-close open positions.

Q: What happens if my broker account gets suspended?

A: Velox cannot trade if your account is suspended or restricted. Address the issue with your broker immediately. Once resolved, Velox resumes. Ensure your account stays in good standing (no violations, sufficient margin, updated verification).

Q: How is Velox performance tracked?

A: All trades are visible in: MT5 trade history, ThinkPortal performance dashboard, and broker leaderboards. Total transparency. You can verify every trade, win/loss, and P&L yourself. There's no hidden performance data.

Islamic Finance & Sharia Compliance

Q: Is Velox Sharia-compliant (Halal)?

A: Velox operates on XAUUSD (gold), which is generally considered Sharia-compliant by most Islamic scholars. However, Islamic finance rules vary by school of thought and individual interpretation. We recommend consulting your Islamic financial advisor or local scholar to confirm Velox aligns with your personal Islamic principles. The system itself is a disciplined trading tool; religious compliance depends on your beliefs.

Q: Is there a problem with currency trading in Islam?

A: Currency trading has varying views in Islamic finance. Some scholars permit it (instant settlement, no interest), while others restrict it. XAUUSD involves gold (universally accepted in Islam) and USD (currency). Concerns typically relate to interest (riba) and speculation. Since Velox trades mechanically without leveraged speculation or interest components, many consider it acceptable. Consult your scholar.

Q: Does Velox involve interest (riba)?
A: No. Velox is a trading system, not a lending/borrowing product. There is no interest component. You pay 20% commission on profits only. This is a performance fee, not interest. Islamic finance typically permits performance-based fees.

Q: Is algorithmic trading halal?
A: Algorithmic trading (rule-based, automated) is generally more acceptable in Islamic finance than discretionary trading because it removes emotional speculation. The rules are predetermined and mechanical. However, individual scholars may have different views. Consult your Islamic advisor about Velox specifically.

Q: What about taking profits from trading?
A: Profit from legitimate trading is halal in Islam, provided: (1) the instrument is permissible, (2) there's no riba/interest, (3) no speculation with leverage. Velox meets these criteria. Gold is a permitted asset. The system uses controlled risk (1–3%), not excessive leverage. Profits are legitimate earnings.

Q: Can I use Velox if I follow Islamic finance principles?
A: Velox can align with Islamic finance, but verify with your personal Islamic advisor. The system: (1) trades a halal asset (gold), (2) avoids interest, (3) uses disciplined rules (not pure speculation), (4) requires real capital (not borrowed). These factors support Sharia compliance, but final determination is personal and scholarly.

Q: Is the 20% commission halal?
A: Yes. A performance-based fee (20% of profits only, nothing on losses) is widely accepted in Islamic finance. You pay only for success. This aligns with profit-sharing principles common in Islamic banking.

Q: What if my scholar says Velox isn't halal?
A: Respect your scholar's guidance. Islamic compliance is personal. If your advisor has concerns, discuss them with Velox support—we can explain the mechanics in detail. Ultimately, your conscience and religious advisor guide your decision.

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Technical Issues & Troubleshooting

Q: What if my internet disconnects?

A: Velox is hosted on our server, so your internet connection doesn't directly impact trading. However, your broker connection through MT5 might be disrupted. Reconnect as soon as possible. Open positions remain on your account and continue executing their exit logic once reconnected.

Q: What if my broker goes down?

A: This is rare but possible. During outages, no trades execute. Once the broker's system is restored, Velox resumes. The risk of missing trades during an outage is minimal (usually <1 hour). Ensure your broker is stable and has good uptime reputation.

Q: I can't see Velox Bot (Official) in the provider list

A: Verify: (1) You're in Live mode, not Demo. (2) ThinkCopy account is properly created. (3) You're looking in the Copier section (not Provider). (4) Try refreshing the ThinkPortal page. If still not visible, contact Velox support.

Q: My MT5 won't connect to ThinkMarkets

A: Ensure: (1) You're using ThinkCopy MT5 credentials, not ThinkPortal credentials. (2) Password is correct. (3) Account is funded and active. (4) Internet is stable. (5) MT5 server is available. Reset your MT5 password if needed.

Q: No trades have appeared after 1 week

A: This is unusual. Check: (1) Copy trading is active (not paused). (2) Settings are correct (Autoscale, Equity, All directions). (3) Market conditions (low volatility might pause trading). (4) Account has sufficient margin. Contact Velox support if the issue persists.

Q: Can I use Velox on multiple accounts?

A: Yes. Run Velox on multiple accounts simultaneously. Each account operates independently with its own risk settings. However, each account incurs the 20% commission separately. No conflicts as long as you don't manually trade XAUUSD while Velox is active.

Advanced Topics (For Experienced Traders)

Q: How does the 5-position exit structure compare to standard trading?
A: Traditional trading uses a single position with one exit. Velox splits into 5 positions with staggered exits (100/150/200/250/300 pips). Advantages: (1) Locks profit early, reducing slippage risk. (2) Allows trend capture on remaining legs. (3) Psychological benefit from partial wins. (4) Reduces equity curve volatility.

Q: Is Velox mean-reversion or trend-following?
A: Velox is primarily trend-following with risk-managed entries. It identifies structural conditions and enters with discipline. Break-even and staged exits protect capital while allowing trends to run. It's not pure mean-reversion or pure momentum. It's balanced.

Q: What about slippage and market impact?
A: Slippage (actual fill vs. expected price) is real and varies by broker liquidity. XAUUSD is highly liquid, so slippage is typically minimal (0.1–0.5 pips average). Velox's staged exits help reduce impact. Larger orders might experience more slippage. Use a liquid broker like ThinkMarkets.

Q: Can Velox work in extreme volatility?
A: Yes, but with caveats. High volatility can create: (1) Faster stops (higher loss frequency but managed by 1–3% risk). (2) Wider spreads (worse fills). (3) Possible gapping (prices jump past stop-loss). These are handled by system design. Extreme events may cause losses outside normal ranges.

Q: What about black swan events?
A: Black swan events (sudden, massive moves) can result in losses exceeding expected risk if prices gap through stop-losses. This is rare but possible. The 250-pip stop-loss provides protection in normal conditions but offers no guarantee in extreme events. Never use leverage you can't afford to lose.

Q: How does Velox perform in ranging markets?
A: Velox struggles in true ranges (sideways price action). The system is designed for directional moves. In ranging markets, Velox may: (1) Not enter (pausing for better conditions). (2) Enter and exit quickly with small profits. (3) Face whipsaw losses. The system avoids these by being selective about conditions.

Q: Can I add other strategies alongside Velox?
A: Not on XAUUSD. Manual trading XAUUSD while Velox is active causes conflicts. You can trade other instruments (EUR/USD, BTC, etc.) simultaneously without conflict. Just don't touch XAUUSD manually.

Q: Why is XAUUSD chosen over other pairs?
A: Gold is chosen because: (1) High liquidity (tight spreads). (2) Unique volatility profile (mid-range, trending but not erratic). (3) Institutional appeal (portfolio hedge). (4) 24-hour market. (5) Lower correlation to equity markets. It's a proven asset for systematic trading.

Q: What percentage of account growth is realistic?
A: Based on backtesting: 2–10% monthly on $1,000+ accounts at 2% risk. This translates to 24–120% annually. These are estimates. Actual results vary. Some months zero, others 15%+. Compound growth over years is the real power.

Final Statement

Velox is a disciplined, rule-based trading system designed for capital preservation and long-term consistency. It is NOT: a get-rich-quick scheme, a guaranteed profit machine, or a substitute for financial advice. It IS: a tool for automated, systematic trading with controlled risk. Success requires patience, trust in the system, and realistic expectations. Trading involves risk. Always understand what you're doing with your capital.

Still Have Questions?

For additional support or clarification, visit: https://www.velarisxsystems.com/